

**EAST Search History****EAST Search History (Prior Art)**

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	30	("20020044635"   "20030152199"   "2004032941"   "5737393"   "6412106"   "6504914"   "6714217"   "6724666"   "6751307"   "7024348"   "7103158"   "7117158"   "7117447"   "7228278").PN.	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/27 20:07
L2	11761	IVR	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/27 20:08
L3	7	I1 and I2	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/27 20:08
L4	72	department near2 routing	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/27 20:13
L5	0	I2 and I4	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/27 20:13
L7	77	(complain costumer) near2 call	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/27 20:13
L8	18	I2 and I7	US_PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/27 20:14

L9	24	"6546087"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/27 20:21
L10	0	IVR near2 routing near2 queue	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/27 20:22
L11	0	"6546087.bn"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/27 20:22
S104	3010	avaya.as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S139	2	"20030016812".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/18 16:44
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S148	75	("3614328"   "4191860"   "4611094"   "4757267"   "4797818"   "4924510"   "4954958"   "5001710"   "5008930"   "5018191"   "5023904"   "5029196"   "5033079"   "5095505"   "5097528"   "5136636"   "5163087"   "5287498"   "5333266"   "5390232"   "5465286"   "5481603"   "5506897"   "5533107"   "5548637"   "5588048"   "5642410"   "5771283"   "5805688"   "5805689"   "5878126"   "5901214"   "B14757267"   "Re361111"). PN. OR ("6058179").URPN.	US-PGPUB; USPAT; USOOR	ADJ	ON	2010/03/18 16:44
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S151	6	("5093794"   "5826040"   "5963911"   "5826239"   "5586219"   "5596502"). PN.	USPAT	ADJ	ON	2010/03/18 16:44

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S154	115	(FLOCKHART and ANDREW).in.	US_PGPUB; USPAT; USOOR; FFPS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S155	22	(Roybal and Larry).in.	US_PGPUB; USPAT; USOOR; FFPS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S156	375	(Steiner and Robert).in.	US_PGPUB; USPAT; USOOR; FFPS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S157	21	(Steiner-Robert-c).in.	US_PGPUB; USPAT; USOOR; FFPS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S158	83	(FLOCKHART-ANDREW-D).in.	US_PGPUB; USPAT; USOOR; FFPS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44

S159	0	(roybal-larry).in.	US-PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S160	28	("20080275751"   "20080275752"   "20080275766"   "5941983"   "6097885"   "6687257"   "7142666"   "7158628"   "7372857"   "7373309"   "7406098"   "7478051").PN.	US-PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S161	1134234	(monitor\$3 check\$3 track \$3 record\$3 follow\$3) near5 (time occup\$5 busy availab\$5 priorit\$3 workload)	US-PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S162	112	(US-20040088206-\$ or US- 20040024687-\$ or US- 20020090075-\$ or US- 20020087378-\$ or US- 20020029213-\$ or US- 20020026400-\$ or US- 20040010592-\$ or US- 20020131399-\$ or US- 20040268186-\$ or US- 20030200168-\$ or US- 20030016812-\$ or US- 20030103619-\$ or US- 20030108185-\$ or US- 20030198336-\$ or US- 20020141561-\$).did. or (US-6130942-\$ or US- 6493447-\$ or US-6553114- \$ or US-5506898-\$ or US- 5828747-\$ or US-5905793- \$ or US-5982873-\$ or US- 6934381-\$ or US-7072966- \$ or US-7068604-\$ or US- 7177832-\$ or US-6988186- \$ or US-6804345-\$ or US- 6453038-\$ or US-6408283- \$ or US-6397197-\$ or US- 6370572-\$ or US-6192346- \$ or US-5682507-\$ or US- 5544318-\$ or US-5537684- \$ or US-5206903-\$ or US- 6356632-\$ or US-6704409- \$ or US-5001710-\$ or US- 5164983-\$).did. or (US- 5278898-\$ or US-5390243- \$ or US-5444774-\$ or US- 5473773-\$ or US-5500795- \$ or US-5592542-\$ or US-	US-PGPUB; USPAT; EPO; DERWENT	ADJ	ON	2010/03/18 16:44

		4737983-\$ or US-6272544-\$ or US-5537542-\$ or US-5838968-\$ or US-6178441-\$ or US-6226377-\$ or US-5512884-\$ or US-5682477-\$ or US-5640569-\$ or US-5675636-\$ or US-5790642-\$ or US-5901214-\$ or US-6058179-\$ or US-6587831-\$ or US-6044355-\$ or US-6952732-\$ or US-5111391-\$ or US-5467268-\$ or US-5596502-\$ or US-5638494-\$ or US-5832483-\$).did. or (US-5943652-\$ or US-5953229-\$ or US-5963911-\$ or US-6263358-\$ or US-6578005-\$ or US-7150020-\$ or US-4845625-\$ or US-7068775-\$ or US-5946386-\$ or US-5978467-\$ or US-6064730-\$ or US-6088444-\$ or US-6125178-\$ or US-6157655-\$ or US-6222920-\$ or US-6424709-\$ or US-6519570-\$ or US-6535492-\$ or US-6845155-\$ or US-7325190-\$ or US-5941983-\$ or US-6687257-\$ or US-7373309-\$ or US-7406098-\$).did. or (EP-863651-\$ or EP-863650-\$ or EP-930764-\$ or EP-940965-\$ or EP-949794-\$ or EP-949793-\$ or EP-1246097-\$).did. or (WO-0113606-\$ or WO-0027102-\$ or WO-9209164-\$ or EP-429770-\$ or EP-570683-\$ or EP-587290-\$ or JP-06232982-\$ or EP-644510-\$ or WO-9526535-\$ or US-5592378-\$ or CA-2178705-\$ or US-20020143592-\$).did.				
S163	66	S161 and S162	US_PGPUB; USPAT; USOOR; FFRS; EPO; JPO; DERWENT; IBM_TDB	ADJ	ON	2010/03/18 16:44
S164	213	(time period frame) near2 (bidding near2 process)	US_PGPUB; USPAT; USOOR; FFRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44

S165	372	(time period frame) near2 (bidding near2 (period section))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S166	7697	queue near2 (position place)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S167	112	(US-20040088206-\$ or US- 20040024687-\$ or US- 20020090075-\$ or US- 20020087378-\$ or US- 20020029213-\$ or US- 20020026400-\$ or US- 20040010592-\$ or US- 20020131399-\$ or US- 20040268186-\$ or US- 20030200168-\$ or US- 20030016812-\$ or US- 20030103619-\$ or US- 20030108185-\$ or US- 20030198336-\$ or US- 20020141561-\$).did. or (US-6130942-\$ or US- 6493447-\$ or US-6553114- \$ or US-5506898-\$ or US- 5828747-\$ or US-5905793- \$ or US-5982873-\$ or US- 6934381-\$ or US-7072966- \$ or US-7068604-\$ or US- 7177832-\$ or US-6988186- \$ or US-6804345-\$ or US- 6453038-\$ or US-6408283- \$ or US-6397197-\$ or US- 6370572-\$ or US-6192346- \$ or US-5682507-\$ or US- 5544318-\$ or US-5537684- \$ or US-5206903-\$ or US- 6356632-\$ or US-6704409- \$ or US-5001710-\$ or US- 5164983-\$).did. or (US- 5278898-\$ or US-5390243- \$ or US-5444774-\$ or US- 5473773-\$ or US-5500795- \$ or US-5592542-\$ or US- 4737983-\$ or US-6272544- \$ or US-5537542-\$ or US- 5838968-\$ or US-6178441- \$ or US-6226377-\$ or US- 5512884-\$ or US-5682477- \$ or US-5640569-\$ or US- 5675636-\$ or US-5790642- \$ or US-5901214-\$ or US- 6058179-\$ or US-6587831-	ADJ	ON	2010/03/18 16:44	

		\$ or US-6044355-\$ or US-6952732-\$ or US-5111391-\$ or US-5467268-\$ or US-5596502-\$ or US-5638494-\$ or US-5832483-\$).did. or (US-5943652-\$ or US-5953229-\$ or US-5963911-\$ or US-6263358-\$ or US-6578005-\$ or US-7150020-\$ or US-4845625-\$ or US-7068775-\$ or US-5946388-\$ or US-5946386-\$ or US-5978467-\$ or US-6064730-\$ or US-6088444-\$ or US-6125178-\$ or US-6157655-\$ or US-6222920-\$ or US-6424709-\$ or US-6519570-\$ or US-6535492-\$ or US-6845155-\$ or US-7325190-\$ or US-5941983-\$ or US-6687257-\$ or US-7373309-\$ or US-7406098-\$).did. or (EP-863651-\$ or EP-863650-\$ or EP-930764-\$ or EP-940965-\$ or EP-949794-\$ or EP-949793-\$ or EP-1246097-\$).did. or (WO-0113606-\$ or WO-0027102-\$ or WO-9209164-\$ or EP-429770-\$ or EP-570683-\$ or EP-587290-\$ or JP-06232982-\$ or EP-644510-\$ or WO-9526535-\$ or US-5592378-\$ or CA-2178705-\$ or US-20020143592-\$).did.				
S168	24	S166 and S167	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44
S169	110	(display\$3 generat\$3) near2 (queue near2 (position place))	US_PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/03/18 16:44

S170	112	(US-20040088206-\$ or US-20040024687-\$ or US-20020090075-\$ or US-20020087378-\$ or US-20020029213-\$ or US-20020026400-\$ or US-20040010592-\$ or US-20020131399-\$ or US-20040268186-\$ or US-20030200168-\$ or US-20030016812-\$ or US-20030103619-\$ or US-20030108185-\$ or US-20030198336-\$ or US-20020141561-\$).did. or (US-6130942-\$ or US-6493447-\$ or US-6553114-\$ or US-5506898-\$ or US-5828747-\$ or US-5905793-\$ or US-5982873-\$ or US-6934381-\$ or US-7072966-\$ or US-7068604-\$ or US-7177832-\$ or US-6988186-\$ or US-6804345-\$ or US-6453038-\$ or US-6408283-\$ or US-6397197-\$ or US-6370572-\$ or US-6192346-\$ or US-5682507-\$ or US-5544318-\$ or US-5537684-\$ or US-5206903-\$ or US-6356632-\$ or US-6704409-\$ or US-5001710-\$ or US-5164983-\$).did. or (US-5278898-\$ or US-5390243-\$ or US-5444774-\$ or US-5473773-\$ or US-5500795-\$ or US-5592542-\$ or US-4737983-\$ or US-6272544-\$ or US-5537542-\$ or US-5838968-\$ or US-6178441-\$ or US-6226377-\$ or US-5512884-\$ or US-5682477-\$ or US-5640569-\$ or US-5675636-\$ or US-5790642-\$ or US-5901214-\$ or US-6058179-\$ or US-6587831-\$ or US-6044355-\$ or US-6952732-\$ or US-5111391-\$ or US-5467268-\$ or US-5596502-\$ or US-5638494-\$ or US-5832483-\$).did. or (US-5943652-\$ or US-5953229-\$ or US-5963911-\$ or US-6263358-\$ or US-6578005-\$ or US-7150020-\$ or US-4845625-\$ or US-7068775-\$ or US-5946388-\$ or US-5946386-\$ or US-	US-PGPUB; USPAT; EPO; DERWENT	ADJ	ON	2010/03/18 16:44
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S171	1	S169 and S170	US-PGPUB; USPAT; USOOR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON 2010/03/18 16:44

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